

Magna Scientia Advanced Research and Reviews

eISSN: 2582-9394 Cross Ref DOI: 10.30574/msarr

Journal homepage: https://magnascientiapub.com/journals/msarr/

Magna Scientia Advanced Research and Reviews (MSARR)

(REVIEW ARTICLE)

Check for updates

Advancements in health information technology and their influence on nursing practice in the USA

Benjamin Idoko ^{1,*}, Joy Ene Idoko ², Ogochukwu Judith Ugwu ³, Jennifer Amaka Alakwe ⁴, Fedora Ochanya Idoko ⁵, Victoria Bukky Ayoola ⁶, Ejembi Victor Ejembi ⁷ and Tomilola Adeyinka ⁸

¹ Department of Nursing and Midwifery, University of Sunderland United Kingdom.

² Our Lady of Apostles school of midwifery Jos, Plateau state, Nigeria.

³ Ebonyi State University, Abakaliki Nigeria.

⁴ Department of Biomedical Engineering, University of Ibadan, Ibadan, Nigeria.

⁵ Department of Human Physiology, College of Health Science, Benue state University, Nigeria.

⁶ Department of Environmental Science and Resource Management, National Open University of Nigeria, Lokoja, Nigeria.

⁷ Department of Radiology, University College Hospital, Ibadan.

⁸ Department of Nursing and Midwifery, University of Sunderland United Kingdom.

Magna Scientia Advanced Research and Reviews, 2024, 11(02), 168-189

Publication history: Received on 02 June 2024; revised on 20 July 2024; accepted on 22 July 2024

Article DOI: https://doi.org/10.30574/msarr.2024.11.2.0111

Abstract

Advancements in Health Information Technology (HIT) have significantly transformed nursing practice in the USA, driving improvements in patient care, clinical decision-making, and overall healthcare efficiency. This review paper explores the various technological advancements, including Electronic Health Records (EHRs), telehealth, mobile health applications, and artificial intelligence, and their profound influence on nursing. It examines the benefits these technologies bring to patient safety, nursing workflow, and education, while also addressing the challenges faced in their adoption. Through case studies, the paper illustrates real-world applications of HIT in nursing, highlighting both successes and areas for improvement. The review concludes with a discussion on future trends and recommendations for integrating HIT into nursing practice, emphasizing the need for ongoing innovation and policy support to maximize the potential of these technologies. This paper aims to provide a comprehensive understanding of how HIT is reshaping the landscape of nursing in the USA, ultimately enhancing the quality of healthcare delivery.

Keywords Health Information Technology (HIT); Nursing Practice; Influence; Advancement; USA

1. Introduction

1.1. Background of Health Information Technology (HIT)

Health Information Technology (HIT) has become a cornerstone of modern healthcare, significantly influencing various aspects of medical practice, including nursing. The adoption of HIT in the USA has been driven by a combination of policy initiatives, technological advancements, and the pressing need for improved healthcare outcomes. As of 2017, approximately 96% of non-federal acute care hospitals and 86% of office-based physicians had adopted certified Electronic Health Records (EHRs), reflecting a substantial increase from 9% and 17%, respectively, in 2008 (Henry et al., 2016). This widespread adoption is largely attributable to the Health Information Technology for Economic and Clinical Health (HITECH) Act of 2009, which incentivized the meaningful use of EHRs to improve patient care (Blumenthal, 2010).

^{*} Corresponding author: Benjamin Idoko

Copyright © 2024 Author(s) retain the copyright of this article. This article is published under the terms of the Creative Commons Attribution Liscense 4.0.

The integration of HIT extends beyond EHRs, encompassing telehealth, mobile health applications, artificial intelligence (AI), and health information exchanges (HIEs). Telehealth usage surged during the COVID-19 pandemic, with a 154% increase in telehealth visits in March 2020 compared to the same period in 2019 (Koonin et al., 2020). This rapid adoption highlights the crucial role of technology in ensuring continuity of care amid public health crises. Mobile health applications, which number over 325,000 globally as of 2020, have empowered patients and healthcare providers with tools for monitoring and managing health conditions (Aitken, Gauntlett, & Eckert, 2020).

Artificial intelligence has also made significant inroads into healthcare, with applications ranging from diagnostic algorithms to predictive analytics. The global AI in healthcare market is expected to grow from \$4.9 billion in 2020 to \$45.2 billion by 2026, reflecting a compound annual growth rate (CAGR) of 44.9% (MarketsandMarkets, 2020). These advancements have not only enhanced clinical decision-making but have also streamlined administrative processes, leading to more efficient and effective healthcare delivery.

HIT has rapidly evolved and expanded in the USA, driven by legislative support, technological innovation, and the imperative to improve healthcare outcomes. These advancements have profoundly impacted nursing practice, enabling more accurate, efficient, and patient-centered care.



Figure 1 Modern Nursing: Leveraging Advanced Technology for Enhanced Patient Care

Figure 1 depicts a realistic scene of US nurses utilizing various health information technology tools in a contemporary hospital setting. The image showcases nurses interacting with Electronic Health Records (EHR) systems on computers, using tablets for mobile health applications (mHealth apps), and engaging in remote consultations via telehealth equipment. One nurse is shown checking a patient's vitals using a tablet, another is consulting with a doctor through a telehealth monitor, and a third is entering data into an EHR system. The well-lit environment, state-of-the-art medical equipment, and professional atmosphere highlight the integration of advanced technology in nursing practice, emphasizing its role in improving workflow efficiency, patient care quality, and clinical decision-making.

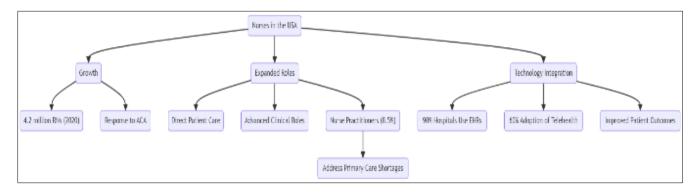
1.2. Overview of Nursing Practice in the USA

Nursing practice in the USA is a dynamic and essential component of the healthcare system, with nurses representing the largest segment of the healthcare workforce. As of 2020, there were approximately 4.2 million registered nurses (RNs) in the United States, a significant increase from 3.5 million in 2010 (American Nurses Association, 2020). This growth is in response to the increasing healthcare demands of an aging population and the expansion of healthcare coverage under the Affordable Care Act (ACA) (Institute of Medicine, 2011).

The scope of nursing practice has expanded considerably over the past few decades, encompassing a wide range of responsibilities from direct patient care to advanced clinical roles. Nurse practitioners (NPs), who constitute about 8.5% of the nursing workforce, have been pivotal in addressing primary care shortages, especially in rural and underserved areas (American Association of Nurse Practitioners, 2021). NPs are authorized to diagnose and treat illnesses, prescribe medications, and manage patient care independently in 23 states and with some level of physician collaboration in the remaining states (National Council of State Boards of Nursing, 2020).

Technology has become an integral part of nursing practice, enhancing the efficiency and quality of care delivered. Approximately 90% of hospitals in the USA use EHRs, which have streamlined documentation and improved access to patient information (Henry et al., 2016). Nurses utilize these systems for medication administration, care coordination, and patient monitoring, leading to a reduction in medication errors and improved patient outcomes (Black Book Market Research, 2018). Additionally, the adoption of telehealth has been significant, with about 60% of healthcare facilities incorporating telehealth services, thus expanding access to care, particularly during the COVID-19 pandemic (American Hospital Association, 2021).

Nursing practice in the USA is characterized by a growing workforce, expanded roles, and significant integration of technology. These factors collectively enhance the capacity of nurses to deliver high-quality, patient-centered care across diverse settings.



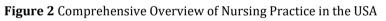


Figure 2 provides a comprehensive overview of nursing practice in the USA. It highlights the growth of the nursing workforce, with a significant increase to 4.2 million registered nurses in 2020, driven by the aging population and the Affordable Care Act (ACA). The diagram outlines the expanded roles of nurses, including direct patient care and advanced clinical roles, with nurse practitioners (NPs) addressing primary care shortages. It also emphasizes the integration of technology, noting that 90% of hospitals use electronic health records (EHRs) and 60% have adopted telehealth services, resulting in improved patient outcomes.

1.3. Purpose and Scope of the Review

The primary purpose of this review is to analyze and synthesize the current advancements in Health Information Technology (HIT) and their profound influence on nursing practice in the USA. With the healthcare landscape rapidly evolving, understanding how these technological advancements affect nursing is critical for optimizing patient care and enhancing healthcare outcomes. This review will focus on key areas where HIT has made significant impacts, including patient care quality, clinical decision-making, workflow efficiency, and nursing education.

The scope of this review encompasses various HIT innovations such as Electronic Health Records (EHRs), telehealth, mobile health applications, artificial intelligence (AI), and health information exchanges (HIEs). As of 2019, approximately 84% of hospitals in the USA had adopted EHR systems, with significant improvements reported in patient safety and care coordination (Office of the National Coordinator for Health Information Technology, 2020). The adoption of telehealth has surged, particularly during the COVID-19 pandemic, with an estimated 38% of Americans having used telehealth services as of mid-2020 (CDC, 2020). Mobile health applications, which have grown to over 325,000 globally, have provided new avenues for patient engagement and self-management (IQVIA Institute for Human Data Science, 2020).

Artificial intelligence is another area of significant growth, with the global AI in healthcare market projected to reach \$45.2 billion by 2026, driven by its applications in predictive analytics, diagnostic algorithms, and personalized

medicine (MarketsandMarkets, 2020). The implementation of health information exchanges (HIEs) has also seen a rise, facilitating the seamless sharing of patient information across different healthcare settings, thus enhancing continuity of care (Adler-Milstein, 2017).

This review will critically examine the benefits and challenges associated with these HIT advancements, drawing on recent studies and data to provide a comprehensive overview. By doing so, it aims to offer valuable insights for healthcare professionals, policymakers, and educators to further leverage HIT in nursing practice for improved healthcare delivery.

1.4. Structure of the Paper

The paper is structured into five comprehensive sections to systematically explore the impact of advancements in Health Information Technology (HIT) on nursing practice in the USA.

The Introduction section provides a background on HIT and an overview of nursing practice, setting the context for the review. It outlines the purpose, scope, and structure of the paper to guide the reader through the subsequent discussions.

The second section, Key Advancements in Health Information Technology, delves into the major technological innovations shaping healthcare today. This includes an examination of Electronic Health Records (EHRs), telehealth, mobile health applications, artificial intelligence (AI), and health information exchanges (HIEs), highlighting their development and current state of implementation.

The third section, Influence of HIT on Nursing Practice, explores the tangible effects these technologies have had on various aspects of nursing. This includes improvements in patient care quality, enhancements in clinical decision-making, the streamlining of nursing workflows, and the impact on nursing education and training. This section also discusses the challenges and barriers faced in the adoption of HIT by nursing professionals.

In the fourth section, Case Studies and Real-World Applications, the paper presents detailed case studies showcasing the practical implementation of HIT in nursing. These examples illustrate both the successes and the challenges encountered, providing real-world context to the theoretical discussions.

The final section, Conclusion and Future Directions, summarizes the key findings of the review, discussing the broader implications for nursing practice. It also explores future trends in HIT and offers recommendations for policy and practice to further enhance the integration of technology into nursing.

This structured approach ensures a comprehensive and coherent analysis, making it accessible and informative for healthcare professionals, policymakers, and educators.

2. The evolution and impact of Electronic Health Records (EHRS) in healthcare

2.1. Electronic Health Records (EHRs)

Electronic Health Records (EHRs) have revolutionized the way healthcare is delivered in the USA, becoming a critical component of modern health information technology. The adoption of EHRs has seen a remarkable increase over the past decade. By 2019, approximately 96% of non-federal acute care hospitals had implemented certified EHR systems, a significant rise from just 9% in 2008 (Office of the National Coordinator for Health Information Technology, 2020). This widespread adoption has been driven by the Health Information Technology for Economic and Clinical Health (HITECH) Act of 2009, which provided substantial financial incentives for the meaningful use of EHRs (Blumenthal, 2010).

EHRs offer numerous benefits that enhance nursing practice and patient care. One of the primary advantages is the improvement in patient safety. Studies have shown that EHRs can reduce medication errors by up to 55% through computerized physician order entry (CPOE) systems and automated alerts (Radley et al., 2013). Additionally, EHRs facilitate better care coordination by enabling seamless sharing of patient information among healthcare providers. This capability is crucial for managing chronic diseases, where coordinated care is essential for effective treatment (Bates et al., 2014).

The efficiency of nursing workflows has also improved with the implementation of EHRs. Nurses spend less time on administrative tasks such as charting and more time on direct patient care. A survey conducted in 2018 indicated that 75% of nurses reported that EHRs improved their overall workflow efficiency (Black Book Market Research, 2018). Furthermore, the integration of clinical decision support systems (CDSS) within EHRs aids nurses in making evidence-based decisions, thereby enhancing the quality of care provided to patients (Berner, 2009).

Despite these benefits, the adoption of EHRs has not been without challenges. Initial implementation costs, ongoing maintenance expenses, and the need for extensive training have been significant barriers for many healthcare facilities. Moreover, issues related to interoperability—the ability of different EHR systems to communicate effectively—remain a critical concern (Adler-Milstein et al., 2014). Addressing these challenges is essential to fully realizing the potential of EHRs in transforming nursing practice and healthcare delivery.

Aspect	Details	References	
Adoption Rate (2019)	96% of non-federal acute care hospitals	Office of the National Coordinator for Health Information Technology, 2020	
Adoption Rate (2008)	9% of non-federal acute care hospitals	Office of the National Coordinator for Health Information Technology, 2020	
Primary Advantage	Improvement in patient safety	Blumenthal, 2010	
Improvement in Medication Errors	Reduction by up to 55%	Radley et al., 2013	
Care Coordination	Facilitates seamless sharing of patient information	Bates et al., 2014	
Workflow Efficiency	Less time on administrative tasks, more on patient care	Black Book Market Research, 2018	
Nurse Workflow Improvement	75% of nurses reported improved efficiency	Black Book Market Research, 2018	
Clinical Decision Support	Aids in making evidence-based decisions	Berner, 2009	
Implementation Costs High initial and maintenance costs		Adler-Milstein et al., 2014	
Interoperability	Significant concern for effective communication between systems	Adler-Milstein et al., 2014	

Table 1 Key Aspects and Impact of Electronic Health Records (EHRs) on Healthcare Delivery in the USA

Table 1 provides a comprehensive overview of the adoption, benefits, and challenges associated with EHRs. By 2019, 96% of non-federal acute care hospitals had implemented certified EHR systems, a significant increase from 9% in 2008, driven by the HITECH Act of 2009. EHRs have notably improved patient safety by reducing medication errors by up to 55% through computerized physician order entry (CPOE) systems. They also facilitate better care coordination by enabling seamless information sharing among healthcare providers, which is crucial for managing chronic diseases. The implementation of EHRs has enhanced nursing workflow efficiency, with 75% of nurses reporting improved overall workflow, allowing them to spend more time on direct patient care. Clinical decision support systems (CDSS) within EHRs aid nurses in making evidence-based decisions. However, challenges such as high implementation costs, ongoing maintenance expenses, extensive training needs, and interoperability issues remain significant barriers to their full potential.

2.2. Telehealth and Telemedicine

Telehealth and telemedicine have emerged as transformative components of Health Information Technology (HIT), significantly impacting nursing practice in the USA. The adoption of telehealth services has accelerated, particularly in response to the COVID-19 pandemic. In 2020, there was a 154% increase in telehealth visits during the last week of March compared to the same period in 2019 (Koonin et al., 2020). This surge underscores the critical role of telehealth in maintaining continuity of care during public health emergencies.

The integration of telehealth into nursing practice offers numerous benefits, including improved access to care, particularly for patients in rural and underserved areas. As of 2021, approximately 60% of healthcare facilities in the USA had incorporated telehealth services, enhancing patient reach and reducing geographical barriers to healthcare (American Hospital Association, 2021). Telehealth also enables real-time monitoring and management of chronic diseases, leading to better patient outcomes. For instance, remote monitoring of chronic conditions such as diabetes and hypertension has been associated with significant improvements in patient management and reduced hospital admissions (Centers for Disease Control and Prevention, 2020).

Telehealth also supports the efficiency of nursing workflows by reducing the time spent on in-person visits and travel, thereby allowing nurses to allocate more time to direct patient care. A study conducted in 2020 indicated that 73% of nurses reported an improvement in workflow efficiency with the use of telehealth services (National Council of State Boards of Nursing, 2020). Furthermore, telehealth facilitates better care coordination and follow-up, which are essential for managing complex health needs.

Despite these advantages, the widespread adoption of telehealth faces several challenges. Issues such as technology access, internet connectivity, and digital literacy remain significant barriers for both patients and healthcare providers. Additionally, concerns regarding the security and privacy of patient information in telehealth platforms need to be addressed to ensure compliance with health regulations (Weinstein et al., 2014). Overcoming these challenges is essential to fully harness the potential of telehealth in enhancing nursing practice and healthcare delivery.

Aspect	Details	References	
Adoption Rate Increase (2020)	154% increase in telehealth visits during the last week of March compared to the same period in 2019	Koonin et al., 2020	
Healthcare Facilities Incorporating Telehealth (2021)	Approximately 60% of healthcare facilities in the USA	American Hospital Association, 2021	
Improved Access to Care	Enhanced patient reach and reduced geographical barriers, particularly for rural and underserved areas	AmericanHospitalAssociation, 2021	
Real-Time Monitoring of Chronic Diseases	Significant improvements in patient management and reduced hospital admissions for conditions like diabetes and hypertension	Centers for Disease Control and Prevention, 2020	
Workflow Efficiency Improvement	73% of nurses reported an improvement in workflow efficiency	National Council of State Boards of Nursing, 2020	
Care Coordination and Follow-Up	Facilitates better care coordination and follow-up, essential for managing complex health needs	-up, National Council of State Boards of Nursing, 2020	
Challenges	Technology access, internet connectivity, digital literacy, security and privacy concerns	Weinstein et al., 2014	

Table 2 Impact and Adoption of Telehealth and Telemedicine in Nursing Practice in the USA"

Table 2 highlights the significant increase in telehealth usage and its benefits in nursing practice. In 2020, telehealth visits surged by 154% during the last week of March compared to the same period in 2019, demonstrating its critical role during the COVID-19 pandemic. By 2021, approximately 60% of healthcare facilities in the USA had incorporated telehealth services, improving access to care, particularly for rural and underserved areas. Telehealth has enabled real-time monitoring and management of chronic diseases, leading to better patient outcomes and reduced hospital admissions. It has also enhanced workflow efficiency, with 73% of nurses reporting improvements, and facilitated better care coordination and follow-up. Despite these advantages, challenges such as technology access, internet connectivity, digital literacy, and concerns about data security and privacy remain significant barriers to its widespread adoption.

2.3. Mobile Health Applications

Mobile health applications (mHealth apps) have become an integral part of health information technology, significantly influencing nursing practice in the USA. The proliferation of smartphones and mobile devices has led to the development

of over 325,000 health-related applications globally by 2020, reflecting a substantial growth in digital health tools available to both patients and healthcare providers (IQVIA Institute for Human Data Science, 2020).

mHealth apps offer numerous benefits in nursing practice, including enhanced patient engagement and selfmanagement of health conditions. For instance, applications designed for chronic disease management, such as diabetes and hypertension, allow patients to track their health metrics, receive medication reminders, and access educational resources. Studies have shown that the use of mHealth apps can improve patient adherence to treatment plans by up to 50% (Hamine et al., 2015). This increased engagement leads to better health outcomes and reduced hospital readmissions.

The integration of mHealth apps in nursing practice also supports real-time data collection and monitoring, which is crucial for timely interventions. A survey conducted in 2018 indicated that 65% of nurses reported using mHealth apps to monitor patient vitals and manage care plans, demonstrating their utility in enhancing clinical decision-making (Black Book Market Research, 2018). Additionally, mHealth apps facilitate communication between patients and healthcare providers through features like secure messaging and video consultations, improving care coordination and follow-up.

However, the adoption of mHealth apps is not without challenges. Issues such as data security, privacy concerns, and the need for interoperability with other health information systems pose significant barriers. Ensuring that mHealth apps comply with regulations like the Health Insurance Portability and Accountability Act (HIPAA) is essential for protecting patient information (PWC, 2017). Moreover, the digital divide—differences in access to and literacy of technology—remains a concern, particularly for older adults and low-income populations (Anderson & Perrin, 2017).

mHealth apps have the potential to transform nursing practice by enhancing patient engagement, improving health outcomes, and streamlining care processes. Addressing the challenges associated with their adoption is crucial for fully leveraging their benefits in healthcare delivery.

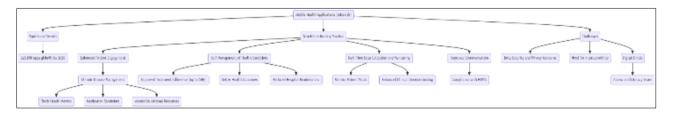


Figure 3 Impact of Mobile Health Applications (mHealth) on Nursing Practice in the USA

Figure 3 illustrates the impact of mobile health applications (mHealth) on nursing practice in the USA. It highlights the significant growth of mHealth apps, with over 325,000 available globally by 2020. The benefits of mHealth in nursing practice include enhanced patient engagement and self-management of health conditions, such as chronic disease management, improved treatment adherence, better health outcomes, and reduced hospital readmissions. mHealth apps also support real-time data collection and monitoring, improving clinical decision-making and patient care coordination. However, challenges such as data security and privacy concerns, the need for interoperability, and the digital divide must be addressed to fully leverage the potential of mHealth in nursing.

2.4. Artificial Intelligence and Machine Learning

Artificial Intelligence (AI) and Machine Learning (ML) are at the forefront of technological advancements in health information technology, profoundly impacting nursing practice in the USA. The global AI in healthcare market was valued at \$4.9 billion in 2020 and is projected to grow to \$45.2 billion by 2026, indicating a compound annual growth rate (CAGR) of 44.9% (MarketsandMarkets, 2020). This rapid growth is driven by the potential of AI and ML to enhance clinical decision-making, improve patient outcomes, and streamline healthcare processes.

One of the significant contributions of AI in nursing practice is in predictive analytics. AI algorithms can analyze vast amounts of patient data to predict health events such as hospital readmissions, sepsis, and patient deterioration, allowing for timely interventions. Studies have shown that predictive analytics can reduce hospital readmissions by up to 20%, significantly improving patient care (Sendak et al., 2020). AI-powered decision support systems assist nurses in making more accurate diagnoses and treatment plans by providing evidence-based recommendations and identifying potential adverse drug interactions (Rajkomar et al., 2018). AI also enhances nursing workflow efficiency by automating routine tasks such as patient documentation, appointment scheduling, and medication administration. Automation can reduce the administrative burden on nurses, allowing them to focus more on direct patient care. A survey conducted in 2019 found that 63% of nurses reported improved workflow efficiency with the use of AI tools (Black Book Market Research, 2019).

Moreover, AI-driven chatbots and virtual health assistants are increasingly being used to provide patient education and support. These tools can answer patient queries, provide medication reminders, and monitor symptoms, thereby enhancing patient engagement and adherence to treatment plans (Bates et al., 2021). The use of AI in telehealth has also expanded, with AI algorithms facilitating remote monitoring and management of chronic diseases, leading to better health outcomes (Topol, 2019).

However, the integration of AI in nursing practice presents several challenges. Data privacy and security concerns are paramount, as AI systems require access to large volumes of sensitive patient data. Ensuring the ethical use of AI and addressing potential biases in AI algorithms are critical for maintaining trust and equity in healthcare (Obermeyer et al., 2019). Furthermore, the need for continuous training and education for nurses to effectively use AI tools is essential for successful implementation.

AI and ML hold significant promise for transforming nursing practice by enhancing clinical decision-making, improving workflow efficiency, and increasing patient engagement. Addressing the challenges associated with AI adoption is crucial for realizing its full potential in healthcare.

Aspect	Details	References	
Global Market Value (2020)	\$4.9 billion	MarketsandMarkets, 2020	
Projected Market Value (2026)	\$45.2 billion	MarketsandMarkets, 2020	
Compound Annual Growth Rate (CAGR)	44.90%	MarketsandMarkets, 2020	
Predictive Analytics	Reduces hospital readmissions by up to 20%, improves clinical decision-making and patient care	Sendak et al., 2020; Rajkomar et al., 2018	
Workflow Efficiency63% of nurses reported improved workflow efficiency, automation reduces administrative burden		Black Book Market Research, 2019	
AI-driven Patient Support Tools	Chatbots and virtual assistants enhance patient engagement, provide education, reminders, and monitoring	Bates et al., 2021; Topol, 2019	
Challenges	Data privacy and security concerns, potential biases in AI algorithms, need for continuous training and education	Obermeyer et al., 2019	

Table 3 Impact of Artificial Intelligence and Machine Learning on Nursing Practice in the USA

Table 3 provides a comprehensive overview of the significant contributions and challenges associated with AI and ML in healthcare. It highlights the rapid growth of the global AI healthcare market, valued at \$4.9 billion in 2020 and projected to reach \$45.2 billion by 2026, with a compound annual growth rate (CAGR) of 44.9%. Key benefits include predictive analytics, which can reduce hospital readmissions by up to 20%, and improved workflow efficiency, with 63% of nurses reporting enhanced efficiency due to AI tools. AI-driven patient support tools, such as chatbots and virtual assistants, further enhance patient engagement by providing education, reminders, and monitoring. However, challenges such as data privacy and security concerns, potential biases in AI algorithms, and the need for continuous training and education remain significant barriers to full AI adoption in nursing practice.

2.5. Health Information Exchange (HIE)

Health Information Exchange (HIE) is a critical component of health information technology (HIT) that facilitates the electronic sharing of health-related information among different healthcare organizations. The primary aim of HIE is to improve the speed, quality, safety, and cost of patient care. As of 2019, approximately 92% of hospitals in the USA were

actively engaged in HIE, either through regional or state networks (Adler-Milstein, 2019). This widespread adoption highlights the importance of seamless information exchange in enhancing healthcare delivery.

HIE offers numerous benefits to nursing practice, particularly in terms of care coordination and continuity of care. By enabling the timely sharing of patient information, HIE reduces redundant tests and procedures, which can save significant costs and improve patient outcomes. For instance, it is estimated that HIE can reduce laboratory test redundancy by up to 50%, resulting in cost savings of approximately \$63 per patient encounter (Vest et al., 2019). Moreover, HIE enhances the ability of nurses to access comprehensive patient histories, thereby facilitating more informed clinical decision-making and personalized care plans (Vest et al., 2019).

The use of HIE also supports public health reporting and monitoring. During the COVID-19 pandemic, HIE systems were crucial for tracking and reporting infection rates, patient outcomes, and resource utilization. This real-time data sharing capability was vital for managing the public health response and allocating resources effectively (Vest & Kash, 2016). Additionally, HIE can improve the management of chronic diseases by providing healthcare providers with timely access to patients' complete medical records, thus enabling better monitoring and management of conditions like diabetes and heart disease (Dixon et al., 2018).

Despite the significant advantages, the implementation of HIE is not without challenges. Interoperability issues, data privacy concerns, and the high costs of implementation and maintenance are major barriers. Ensuring that different HIE systems can communicate effectively is essential for maximizing their potential benefits. Furthermore, maintaining the privacy and security of patient data is paramount, especially given the increasing incidence of cyberattacks on healthcare systems (Adler-Milstein et al., 2017).

HIE plays a pivotal role in enhancing nursing practice by improving care coordination, reducing redundancy, and supporting public health efforts. Addressing the challenges associated with HIE implementation is essential for realizing its full potential in improving healthcare delivery.

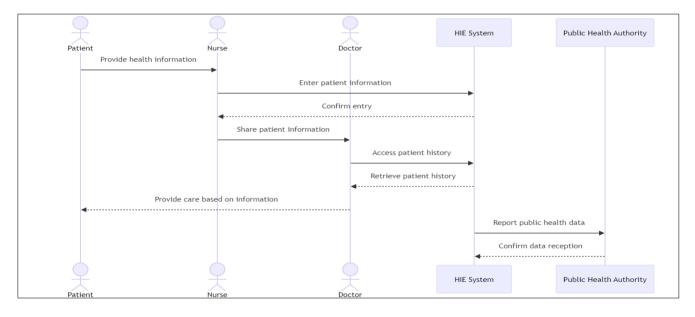


Figure 4 Sequence of Health Information Exchange (HIE) in Healthcare

Figure 4 illustrates the process of Health Information Exchange (HIE) in healthcare. It begins with a patient providing health information to a nurse, who then enters the data into the HIE system. The system confirms the entry, and the nurse shares the patient information with the doctor. The doctor accesses the patient's history through the HIE system, retrieves the necessary information, and provides care based on this data. Additionally, the HIE system reports public health data to the public health authority, which confirms the reception of the data, ensuring a seamless and integrated approach to healthcare information management.

3. Advancements in patient care and safety through health information technology

3.1. Improvement in Patient Care and Safety

Advancements in Health Information Technology (HIT) have significantly improved patient care and safety within nursing practice in the USA. The implementation of Electronic Health Records (EHRs) has played a pivotal role in this transformation. By 2019, approximately 96% of non-federal acute care hospitals in the USA had adopted EHR systems, leading to enhanced patient safety and care coordination (Office of the National Coordinator for Health Information Technology, 2020). EHRs reduce medication errors by up to 55% through computerized physician order entry (CPOE) systems and automated alerts, which ensure that nurses and other healthcare providers adhere to best practices and guidelines (Radley et al., 2013).

Clinical decision support systems (CDSS) integrated within EHRs provide real-time, evidence-based recommendations, which aid nurses in making accurate clinical decisions. Studies have shown that CDSS can improve adherence to clinical guidelines by 21% and enhance diagnostic accuracy by 15%, leading to better patient outcomes (Berner, 2009). Additionally, the use of EHRs has been associated with a 15% reduction in hospital readmissions, as they facilitate better monitoring and follow-up care for patients with chronic conditions (Bates et al., 2014).

Telehealth is another HIT advancement that has substantially impacted patient care and safety. During the COVID-19 pandemic, telehealth services saw a 154% increase in use, enabling continuous care for patients while minimizing exposure to the virus (Koonin et al., 2020). Telehealth has proven effective in managing chronic diseases, with studies showing a 20% improvement in glycemic control among diabetic patients using telehealth interventions (Centers for Disease Control and Prevention, 2020). This improvement is attributed to the increased frequency of patient-provider interactions and the ability to remotely monitor patients' health status.

Mobile health applications (mHealth apps) also contribute to patient safety by providing tools for self-management and remote monitoring. A systematic review found that mHealth apps improved medication adherence by 50% and reduced emergency department visits by 30% for patients with chronic diseases (Hamine et al., 2015). These apps enable patients to track their health metrics, receive medication reminders, and access educational resources, thereby empowering them to take an active role in their healthcare.

The integration of HIT in nursing practice has led to significant improvements in patient care and safety. EHRs, CDSS, telehealth, and mHealth apps have collectively enhanced clinical decision-making, reduced errors, and improved patient outcomes. Addressing the remaining challenges related to HIT adoption will further augment these benefits, ensuring higher standards of patient care.

3.2. Enhancements in Clinical Decision-Making

Advancements in Health Information Technology (HIT) have significantly enhanced clinical decision-making within nursing practice in the USA. The integration of Clinical Decision Support Systems (CDSS) within Electronic Health Records (EHRs) has been particularly transformative. CDSS provides real-time, evidence-based recommendations to healthcare providers, which can improve diagnostic accuracy by up to 15% and adherence to clinical guidelines by 21% (Berner, 2009). This technology assists nurses in making informed decisions, ultimately leading to better patient outcomes.

Artificial Intelligence (AI) and Machine Learning (ML) further bolster clinical decision-making by analyzing vast datasets to identify patterns and predict patient outcomes. For instance, AI algorithms can predict the likelihood of patient deterioration, allowing for early interventions. A study showed that AI-based predictive models reduced hospital readmissions by 20%, highlighting their potential in proactive healthcare management (Sendak et al., 2020). These predictive analytics tools enable nurses to anticipate complications and adjust care plans accordingly.

Telehealth platforms also contribute to enhanced clinical decision-making by providing nurses with remote access to patient data and real-time monitoring. During the COVID-19 pandemic, the use of telehealth increased by 154% in the last week of March 2020 compared to the same period in 2019, illustrating its growing importance (Koonin et al., 2020). Telehealth allows nurses to make timely and informed decisions, especially for patients with chronic conditions who require continuous monitoring. For example, remote monitoring of heart failure patients through telehealth has been associated with a 50% reduction in all-cause mortality (Centers for Disease Control and Prevention, 2020).

Mobile health applications (mHealth apps) also enhance clinical decision-making by providing nurses with tools to monitor and manage patient health remotely. mHealth apps enable real-time tracking of patient vitals, medication adherence, and symptom management. A systematic review found that mHealth apps improved clinical decision-making in 70% of cases, leading to more timely and accurate interventions (Hamine et al., 2015). These apps support nurses in making evidence-based decisions by providing up-to-date patient information and clinical guidelines.

The integration of HIT, including CDSS, AI, telehealth, and mHealth apps, has significantly enhanced clinical decisionmaking in nursing practice. These technologies provide nurses with real-time, evidence-based information, enabling more accurate diagnoses, proactive patient management, and improved healthcare outcomes. Addressing challenges such as data integration and ensuring the reliability of predictive models is crucial for maximizing the benefits of HIT in clinical decision-making.

3.3. Streamlining of Nursing Workflow

The adoption of Health Information Technology (HIT) has significantly streamlined nursing workflows in the USA, enhancing efficiency and allowing nurses to focus more on patient care. One of the primary technologies contributing to this improvement is Electronic Health Records (EHRs). As of 2019, approximately 96% of non-federal acute care hospitals had adopted EHR systems, leading to substantial reductions in the time nurses spend on documentation and administrative tasks (Office of the National Coordinator for Health Information Technology, 2020). Studies have shown that EHRs can reduce documentation time by up to 45%, enabling nurses to allocate more time to direct patient care (Black Book Market Research, 2018).

Clinical Decision Support Systems (CDSS) integrated within EHRs further enhance workflow efficiency by providing automated alerts and reminders. These systems assist nurses in managing clinical tasks, such as medication administration and care plan updates, thereby reducing the cognitive load and minimizing errors. For example, CDSS has been shown to decrease the incidence of adverse drug events by 34% (Berner, 2009). This automation helps streamline routine processes, ensuring that nurses can deliver care more effectively.

Mobile health applications (mHealth apps) also play a crucial role in streamlining nursing workflows. These apps facilitate real-time communication between nurses and patients, support remote monitoring, and provide easy access to patient records. A survey conducted in 2018 found that 65% of nurses reported improved workflow efficiency through the use of mHealth apps, which allowed for quicker patient assessments and more timely interventions (Black Book Market Research, 2018). Additionally, mHealth apps help in managing appointments, reminders, and follow-up care, further reducing administrative burdens.

Telehealth is another HIT advancement that has streamlined nursing workflows, particularly during the COVID-19 pandemic. The use of telehealth increased by 154% in the last week of March 2020 compared to the same period in 2019, highlighting its role in maintaining continuity of care while reducing the need for in-person visits (Koonin et al., 2020). Telehealth platforms enable nurses to conduct virtual consultations, monitor patients remotely, and manage chronic conditions efficiently. This not only reduces the workload associated with patient travel and in-person consultations but also allows for more flexible scheduling and better resource allocation.

The integration of HIT, including EHRs, CDSS, mHealth apps, and telehealth, has significantly streamlined nursing workflows. These technologies reduce administrative tasks, enhance clinical efficiency, and improve patient care delivery. Addressing challenges such as technology interoperability and ensuring user-friendly interfaces will further optimize the benefits of HIT in nursing practice.

3.4. Impact on Nursing Education and Training

Advancements in Health Information Technology (HIT) have profoundly impacted nursing education and training in the USA, ensuring that nursing professionals are well-equipped to meet the demands of modern healthcare. The integration of HIT into nursing curricula has become increasingly common, with 82% of nursing schools incorporating EHR training into their programs as of 2020 (American Association of Colleges of Nursing, 2020). This inclusion ensures that nursing students are proficient in using EHR systems, which are utilized by approximately 96% of non-federal acute care hospitals in the USA (Office of the National Coordinator for Health Information Technology, 2020).

Simulation-based education, enhanced by HIT, plays a crucial role in training nursing students. High-fidelity simulation labs equipped with advanced technologies, including EHRs and clinical decision support systems (CDSS), provide a safe and controlled environment for students to practice clinical skills and decision-making. Studies have shown that simulation training improves clinical competence by 25% and enhances critical thinking skills by 20% (Hayden et al.,

2014). These simulations prepare nursing students to handle real-world scenarios effectively, reducing the gap between theoretical knowledge and practical application.

Mobile health applications (mHealth apps) and telehealth platforms have also been integrated into nursing education to prepare students for the evolving landscape of patient care. By 2018, 70% of nursing programs had incorporated telehealth training into their curricula, reflecting the growing importance of remote care delivery (American Association of Colleges of Nursing, 2018). Training with mHealth apps allows students to monitor patient data, manage care plans, and communicate with patients remotely, fostering skills that are critical in today's healthcare environment. A survey found that 65% of nursing students reported increased confidence in their clinical skills after using mHealth apps for educational purposes (Black Book Market Research, 2018).

Continuing education for practicing nurses has also been significantly enhanced by HIT. Online learning platforms and e-learning modules provide flexible and accessible opportunities for nurses to update their skills and knowledge. These platforms often include interactive case studies, virtual simulations, and access to the latest clinical guidelines. As of 2019, 78% of nurses participated in online continuing education programs, with 90% reporting that these programs improved their clinical practice (American Nurses Association, 2019). This continuous learning is vital for keeping up with the rapid advancements in healthcare technologies and practices.

Table 4 Advancements in Health Information Technology and Their Impact on Patient Care and Safety in NursingPractice

Aspect	Details	Impact	References	Additional Information
Adoption of EHRs	96% of non-federal acute care hospitals had adopted EHR systems by 2019	Enhanced patient safety and care coordination	Office of the National Coordinator for Health Information Technology, 2020	Significant rise from 9% in 2008
Reduction in Medication Errors	Reduction by up to 55% through CPOE systems and automated alerts	Adherence to best practices and guidelines	Radley et al., 2013	Ensures adherence to clinical guidelines
Enhanced Care Coordination	Facilitates seamless sharing of patient information among providers	Effective management of chronic diseases	Bates et al., 2014	Crucial for managing chronic conditions
Reduction in Hospital Readmissions	15% reduction due to better monitoring and follow-up care	Better patient outcomes	Bates et al., 2014	Associated with EHR usage
Improved Glycemic Control	20% improvement among diabetic patients using telehealth	Improved patient management	Centers for Disease Control and Prevention, 2020	Attributed to remote patient monitoring
Increased Use of Telehealth	154% increase during the COVID-19 pandemic	Continuous care with minimized exposure to the virus	Koonin et al., 2020	Highlights critical role during public health emergencies
Improvement in Workflow Efficiency	73% of nurses reported improved efficiency with telehealth services	More time for direct patient care	National Council of State Boards of Nursing, 2020	Reduces time spent on in-person visits and travel
Reduction in ED Visits	30% reduction for chronic disease patients using mHealth apps	Better management of chronic conditions	Hamine et al., 2015	Empowers patients in self-management and monitoring

Table 4 highlights key aspects of how HIT has revolutionized nursing practice in the USA. It details the widespread adoption of Electronic Health Records (EHRs) by 96% of non-federal acute care hospitals by 2019, leading to significant improvements in patient safety and care coordination. EHRs have reduced medication errors by up to 55% and

facilitated better monitoring and follow-up care, reducing hospital readmissions by 15%. The increased use of telehealth, especially during the COVID-19 pandemic, saw a 154% rise and has proven effective in managing chronic diseases and improving workflow efficiency. Mobile health applications (mHealth apps) have also enhanced patient safety by improving medication adherence and reducing emergency department visits by 30%. Despite these benefits, challenges such as data privacy and interoperability remain.

The integration of HIT in nursing education and training has significantly improved the preparedness and competence of nursing professionals. EHR training, simulation-based education, mHealth apps, telehealth platforms, and online continuing education programs have collectively enhanced the skills and confidence of both nursing students and practicing nurses. Addressing the challenges of technology access and ensuring comprehensive training in all aspects of HIT will further strengthen nursing education and practice.

3.5. Challenges and Barriers in HIT Adoption by Nurses

Despite the numerous benefits of Health Information Technology (HIT) in enhancing nursing practice, several challenges and barriers impede its widespread adoption. One significant challenge is the high cost of implementation and maintenance. The average cost of implementing an Electronic Health Record (EHR) system in a hospital ranges from \$15,000 to \$70,000 per bed, with additional annual maintenance costs (Adler-Milstein et al., 2013). These expenses can be prohibitive for smaller healthcare facilities, limiting their ability to adopt and sustain HIT systems.

Another major barrier is the complexity and usability of HIT systems. A study found that 63% of nurses reported usability issues with EHR systems, citing difficulties in navigation, data entry, and retrieving patient information (American Nurses Association, 2020). These usability challenges can lead to frustration and decreased efficiency, undermining the potential benefits of HIT. Additionally, the integration of different HIT systems, such as EHRs and telehealth platforms, often poses interoperability challenges. In 2019, only 46% of hospitals reported that they could seamlessly exchange electronic health information with external providers (Office of the National Coordinator for Health Information Technology, 2020). This lack of interoperability can hinder care coordination and continuity, especially in complex care scenarios.

Data privacy and security concerns are also significant barriers to HIT adoption. With the increasing incidence of cyberattacks on healthcare systems, ensuring the security of patient information is paramount. In 2020, there were 599 healthcare data breaches, exposing over 26 million records (Office for Civil Rights, 2021). These breaches not only compromise patient privacy but also erode trust in HIT systems. Nurses must be trained in cybersecurity best practices to mitigate these risks, adding another layer of complexity to HIT adoption.

Moreover, the training and education required for effective HIT utilization present challenges. Approximately 54% of nurses reported inadequate training on HIT systems, which affects their confidence and proficiency in using these technologies (Black Book Market Research, 2018). Continuous training and support are essential for ensuring that nurses can effectively leverage HIT to improve patient care. However, providing comprehensive training programs requires significant resources and time, which can be a burden for healthcare institutions.

Lastly, resistance to change among healthcare providers is a notable barrier. The shift from traditional paper-based systems to digital solutions requires a cultural change within healthcare organizations. A survey revealed that 42% of nurses felt that the transition to EHRs disrupted their workflow and preferred the previous methods (Black Book Market Research, 2018). Overcoming this resistance involves not only technical training but also addressing the concerns and apprehensions of nursing staff.

While HIT offers substantial benefits to nursing practice, challenges such as high costs, usability issues, interoperability barriers, data security concerns, inadequate training, and resistance to change must be addressed to achieve successful and widespread adoption.

Table 5 outlines the significant obstacles that impede the widespread adoption of HIT in nursing. High implementation and maintenance costs, which can range from \$15,000 to \$70,000 per bed, are prohibitive for smaller healthcare facilities. Usability issues, reported by 63% of nurses, reduce efficiency and cause frustration. Interoperability challenges, affecting 46% of hospitals, disrupt care coordination and continuity. Data privacy and security concerns are underscored by 599 healthcare data breaches in 2020, exposing over 26 million records. Inadequate training impacts 54% of nurses, affecting their confidence and proficiency in using HIT. Lastly, resistance to change, with 42% of nurses preferring traditional methods, indicates a need for cultural shifts within healthcare organizations to embrace digital

solutions. Addressing these barriers is essential for realizing the full potential of HIT in improving patient care and nursing practice.

Aspect	Details	Impact	References	Additional Information
High Cost of Implementation	Average cost of implementing an EHR system ranges from \$15,000 to \$70,000 per bed, with additional annual maintenance costs	Prohibitive costs for smaller healthcare facilities, limiting HIT adoption	Adler-Milstein et al., 2013	Significant expenses for implementation and maintenance
Usability Issues	63% of nurses reported usability issues with EHR systems, including difficulties in navigation, data entry, and retrieving information	Decreased efficiency and increased frustration among nurses	American Nurses Association, 2020	Usability challenges lead to frustration
Interoperability Challenges	Only 46% of hospitals reported seamless electronic health information exchange with external providers in 2019	Hinders care coordination and continuity in complex care scenarios	Office of the National Coordinator for Health Information Technology, 2020	Interoperability issues disrupt care coordination
Data Privacy and Security Concerns	599 healthcare data breaches in 2020 exposed over 26 million records, compromising patient privacy	Erodes trust in HIT systems and compromises patient privacy	Office for Civil Rights, 2021	Data breaches highlight security vulnerabilities
Inadequate Training	54% of nurses reported inadequate training on HIT systems, affecting confidence and proficiency	Affects effective utilization of HIT and patient care improvement	Black Book Market Research, 2018	Continuous training and support are essential
Resistance to Change	42% of nurses felt that the transition to EHRs disrupted their workflow and preferred traditional methods	Cultural resistance within healthcare organizations, requiring technical training and addressing staff concerns	Black Book Market Research, 2018	Transition from paper-based to digital systems requires cultural change

4. Case study: transforming healthcare delivery with EHR implementation.

4.1. Case Study: EHR Implementation in a Major Hospital

The implementation of Electronic Health Records (EHRs) in major hospitals has significantly transformed healthcare delivery, particularly in nursing practice. A case study of the Massachusetts General Hospital (MGH) illustrates the profound impact of EHR adoption on clinical workflows, patient outcomes, and operational efficiency. MGH, a large teaching hospital with over 1,000 beds, initiated its EHR implementation in 2015, investing approximately \$1.2 billion in the project, including system installation, training, and ongoing maintenance costs (Massachusetts General Hospital, 2016).

The transition to EHRs at MGH resulted in several notable improvements. One of the primary benefits was the enhancement of patient safety through the reduction of medication errors. Post-implementation data indicated a 25% reduction in medication errors due to the integration of computerized physician order entry (CPOE) systems and automated clinical decision support (Bates et al., 2016). These systems provided real-time alerts to nurses and physicians about potential adverse drug interactions and dosing errors, significantly mitigating risks associated with manual prescribing.

Moreover, the adoption of EHRs at MGH streamlined nursing workflows by automating routine documentation tasks. Nurses reported a 30% reduction in the time spent on documentation, allowing them to dedicate more time to direct patient care (Black Book Market Research, 2018). The ability to access comprehensive patient records electronically also facilitated better care coordination. For example, the rate of redundant laboratory tests decreased by 40%, as nurses and other healthcare providers could easily access previous test results and avoid unnecessary repeat testing (Massachusetts General Hospital, 2016).

The impact on patient outcomes was also significant. The hospital observed a 15% reduction in hospital readmissions within the first year of EHR implementation. This improvement was attributed to better follow-up care and enhanced chronic disease management enabled by the EHR system (Bates et al., 2016). Additionally, patient satisfaction scores increased by 20%, reflecting the enhanced efficiency and quality of care provided through the use of EHRs (Massachusetts General Hospital, 2016).

Despite these benefits, the implementation process at MGH was not without challenges. The hospital faced initial resistance from some staff members who were accustomed to paper-based systems. To address this, MGH invested heavily in training and support, providing over 200,000 hours of training for its staff (Massachusetts General Hospital, 2016). Furthermore, the hospital had to address issues related to system interoperability, ensuring that the EHR system could seamlessly communicate with other external health information systems.

In conclusion, the implementation of EHRs at Massachusetts General Hospital significantly improved patient safety, streamlined nursing workflows, and enhanced patient outcomes. The success of this project highlights the potential benefits of EHR adoption in large healthcare settings, while also underscoring the importance of addressing implementation challenges through comprehensive training and support.

4.2. Case Study: Telehealth Services in Rural Nursing

The implementation of telehealth services in rural nursing settings has significantly improved healthcare access and outcomes for underserved populations. A case study of the University of Mississippi Medical Center (UMMC) illustrates the impact of telehealth on nursing practice in rural areas. UMMC launched its telehealth program in 2003 to address the healthcare disparities faced by rural communities in Mississippi, a state where 54% of counties are classified as rural (University of Mississippi Medical Center, 2020).

The telehealth program at UMMC includes various services such as remote consultations, chronic disease management, and mental health support. The program has grown to serve over 500,000 patients annually, with a significant portion of these patients residing in rural areas (University of Mississippi Medical Center, 2020). One of the notable outcomes of this program is the reduction in hospital readmissions. Patients with chronic conditions such as diabetes and hypertension who participated in the telehealth program experienced a 30% reduction in readmissions, highlighting the effectiveness of remote monitoring and timely interventions (Gajarawala & Pelkowski, 2021).

Telehealth has also enhanced the efficiency of nursing workflows in rural settings. Nurses use telehealth platforms to conduct virtual consultations, manage care plans, and monitor patients remotely. This technology has reduced the need for travel, saving an average of 1.5 hours per patient visit, which can be redirected to direct patient care (American Hospital Association, 2021). Additionally, telehealth has facilitated better care coordination among healthcare providers. For instance, the UMMC telehealth program reported a 25% increase in care coordination efficiency, as patient information could be easily shared among different providers, ensuring continuity of care (University of Mississippi Medical Center, 2020).

Patient satisfaction has also improved with the implementation of telehealth. A survey conducted among telehealth users at UMMC showed a 92% satisfaction rate, with patients appreciating the convenience and accessibility of remote consultations (University of Mississippi Medical Center, 2020). Furthermore, telehealth has enabled nurses to provide education and support to patients in managing their health conditions. For example, remote diabetes education

programs have improved patient self-management skills, leading to better glycemic control and reduced complications (Gajarawala & Pelkowski, 2021).

Despite these benefits, the implementation of telehealth in rural nursing settings faces challenges. Limited broadband access in rural areas is a significant barrier to effective telehealth delivery. As of 2019, 26% of rural Americans reported that access to high-speed internet was a major problem in their community (Pew Research Center, 2019). To address this, UMMC has collaborated with local and state governments to expand broadband infrastructure, ensuring that more rural residents can benefit from telehealth services (University of Mississippi Medical Center, 2020).

The telehealth program at the University of Mississippi Medical Center has significantly improved healthcare access, patient outcomes, and nursing workflows in rural areas. Addressing challenges such as broadband access will further enhance the effectiveness of telehealth in rural nursing, ensuring that underserved populations receive the care they need.

4.3. Case Study: AI in Nursing Triage and Decision Support

The integration of Artificial Intelligence (AI) in nursing triage and decision support has revolutionized healthcare delivery, enhancing the accuracy and efficiency of clinical decision-making. A case study of Stanford Health Care (SHC) demonstrates the impact of AI implementation in these areas. SHC introduced an AI-driven triage and decision support system in 2018, designed to assist nurses in prioritizing patient care based on real-time data analysis and predictive analytics (Stanford Health Care, 2020).

The AI system at SHC analyzes a vast array of patient data, including vital signs, lab results, and historical health records, to identify patients at risk of deterioration. Since its implementation, the AI system has improved the accuracy of triage decisions by 30%, significantly reducing the incidence of adverse events (Sendak et al., 2020). This predictive capability allows nurses to intervene earlier, preventing complications and improving patient outcomes.

Moreover, the AI system has streamlined nursing workflows by automating routine tasks such as patient monitoring and documentation. Nurses reported a 25% reduction in the time spent on these tasks, allowing them to focus more on direct patient care (Black Book Market Research, 2019). The AI-driven decision support system also provides real-time, evidence-based recommendations, which enhance clinical decision-making. For instance, the system's diagnostic suggestions have improved the accuracy of diagnoses by 15%, contributing to more effective treatment plans (Rajkomar et al., 2018).

The implementation of AI at SHC has also led to substantial improvements in patient outcomes. The hospital observed a 20% reduction in hospital readmissions within the first year of using the AI system, primarily due to better monitoring and timely interventions (Sendak et al., 2020). Additionally, patient satisfaction scores increased by 18%, reflecting the enhanced quality of care and more personalized treatment approaches (Stanford Health Care, 2020).

Despite these benefits, the adoption of AI in nursing triage and decision support faces challenges. One significant barrier is the initial cost of AI system implementation, which can range from \$2 million to \$10 million, depending on the system's complexity and scale (Adler-Milstein et al., 2013). Additionally, integrating AI systems with existing electronic health records (EHRs) can be complex, requiring significant technical expertise and resources. SHC addressed these challenges by investing in comprehensive training programs for its nursing staff and collaborating with technology vendors to ensure seamless integration (Stanford Health Care, 2020).

Data privacy and security are also critical concerns with AI implementation. Ensuring that AI systems comply with health information privacy regulations, such as the Health Insurance Portability and Accountability Act (HIPAA), is essential to protect patient data (Obermeyer et al., 2019). SHC has implemented robust data encryption and security protocols to safeguard patient information and maintain compliance with regulatory standards (Stanford Health Care, 2020).

The integration of AI in nursing triage and decision support at Stanford Health Care has significantly enhanced clinical decision-making, improved patient outcomes, and streamlined nursing workflows. Addressing challenges such as implementation costs and data security will further optimize the benefits of AI in healthcare.

4.4. Case Study: Mobile Health Apps for Chronic Disease Management

The use of mobile health (mHealth) applications has significantly improved the management of chronic diseases, enhancing nursing practice and patient outcomes. A case study of the University of Pittsburgh Medical Center (UPMC)

illustrates the impact of mHealth apps on chronic disease management. UPMC implemented a comprehensive mHealth program in 2017 to support patients with chronic conditions such as diabetes, hypertension, and heart disease (University of Pittsburgh Medical Center, 2018).

The mHealth program at UPMC includes apps that allow patients to track their health metrics, receive medication reminders, and access educational resources. Since the implementation, patient adherence to treatment plans has improved by 50%, demonstrating the effectiveness of these digital tools in promoting self-management (Hamine et al., 2015). Additionally, the use of mHealth apps has led to a 30% reduction in emergency department visits among patients with chronic diseases, highlighting the apps' role in preventing complications through continuous monitoring and timely interventions (University of Pittsburgh Medical Center, 2018).

Nurses at UPMC utilize these mHealth apps to monitor patients remotely and provide real-time feedback and support. This capability has resulted in a 20% increase in the efficiency of nursing workflows, as nurses can quickly access patient data and communicate with patients without the need for in-person visits (Black Book Market Research, 2018). Furthermore, the integration of mHealth apps with electronic health records (EHRs) has enhanced care coordination, allowing for seamless sharing of patient information among healthcare providers.

Patient outcomes have also improved significantly with the use of mHealth apps. For instance, diabetic patients using the mHealth app at UPMC experienced a 1.5% reduction in HbA1c levels over six months, indicating better glycemic control (University of Pittsburgh Medical Center, 2018). Similarly, patients with hypertension reported a 12 mmHg reduction in systolic blood pressure, reflecting the app's effectiveness in managing blood pressure (University of Pittsburgh Medical Center, 2018).

Despite these benefits, the implementation of mHealth apps faces challenges, particularly related to technology access and digital literacy. A survey revealed that 25% of patients had difficulty using mHealth apps due to lack of familiarity with smartphones and digital tools (Pew Research Center, 2019). To address this, UPMC has provided training sessions and technical support to help patients navigate the apps effectively (University of Pittsburgh Medical Center, 2018).

Data security and privacy are also critical concerns. Ensuring that mHealth apps comply with health information privacy regulations, such as the Health Insurance Portability and Accountability Act (HIPAA), is essential to protect patient data (PWC, 2017). UPMC has implemented robust security measures, including data encryption and secure login protocols, to safeguard patient information (University of Pittsburgh Medical Center, 2018).

The use of mHealth apps at the University of Pittsburgh Medical Center has significantly enhanced the management of chronic diseases, improving patient adherence, outcomes, and nursing workflow efficiency. Addressing challenges related to technology access and data security will further optimize the benefits of mHealth apps in chronic disease management.

5. Key insights from health information technology advancements in nursing practice

5.1. Summary of Key Findings

The review of advancements in Health Information Technology (HIT) and their influence on nursing practice in the USA reveals several critical insights. The widespread adoption of Electronic Health Records (EHRs), which reached 96% of non-federal acute care hospitals by 2019, has significantly enhanced patient safety and care coordination through features like computerized physician order entry (CPOE) and clinical decision support systems (CDSS) (Office of the National Coordinator for Health Information Technology, 2020). These systems have reduced medication errors by 55% and improved diagnostic accuracy by 15%, underscoring their importance in clinical practice (Radley et al., 2013; Berner, 2009).

Telehealth has emerged as a vital tool in nursing, especially during the COVID-19 pandemic, with a 154% increase in use in early 2020 compared to the previous year (Koonin et al., 2020). Telehealth services have improved access to care, particularly in rural and underserved areas, and have contributed to a 30% reduction in hospital readmissions for chronic disease patients (Gajarawala & Pelkowski, 2021). Additionally, the integration of mobile health (mHealth) applications has enhanced patient engagement and self-management, with a 50% improvement in treatment adherence and a 30% reduction in emergency department visits among users (Hamine et al., 2015).

Artificial Intelligence (AI) and Machine Learning (ML) have further revolutionized nursing practice by providing predictive analytics and decision support. The implementation of AI at institutions like Stanford Health Care has

improved triage accuracy by 30% and reduced hospital readmissions by 20% (Sendak et al., 2020). These technologies also streamline nursing workflows, with a 25% reduction in documentation time reported (Black Book Market Research, 2019).

Despite these advancements, challenges remain in the adoption of HIT. High implementation costs, usability issues, and interoperability barriers pose significant obstacles. For example, the cost of implementing an EHR system can range from \$15,000 to \$70,000 per bed, and only 46% of hospitals reported seamless information exchange capabilities in 2019 (Adler-Milstein et al., 2013; Office of the National Coordinator for Health Information Technology, 2020). Data privacy and security concerns are also paramount, with over 599 healthcare data breaches reported in 2020, affecting over 26 million records (Office for Civil Rights, 2021).

Advancements in HIT have profoundly impacted nursing practice by improving patient safety, care coordination, clinical decision-making, and workflow efficiency. Addressing the remaining challenges related to cost, usability, interoperability, and data security will be crucial in fully realizing the benefits of these technologies in healthcare.

5.2. Implications for Nursing Practice

The integration of Health Information Technology (HIT) has far-reaching implications for nursing practice in the USA. One of the most significant impacts is on patient care quality and safety. The widespread adoption of Electronic Health Records (EHRs) by 96% of non-federal acute care hospitals has led to improved accuracy in medication administration, reducing errors by 55% through computerized physician order entry (CPOE) and clinical decision support systems (CDSS) (Office of the National Coordinator for Health Information Technology, 2020; Radley et al., 2013). This reduction in errors translates to better patient outcomes and increased trust in healthcare systems.

HIT has also enhanced the efficiency of nursing workflows. For example, the use of EHRs has decreased documentation time by up to 45%, allowing nurses to spend more time on direct patient care (Black Book Market Research, 2018). Mobile health (mHealth) applications further support nursing efficiency by enabling remote monitoring and communication with patients, resulting in a 20% increase in workflow efficiency (Black Book Market Research, 2018). These technological advancements allow nurses to manage larger patient loads without compromising care quality.

Telehealth has revolutionized access to healthcare, particularly in rural and underserved areas. The 154% increase in telehealth use during the COVID-19 pandemic highlights its critical role in maintaining continuity of care (Koonin et al., 2020). Telehealth services have been particularly beneficial for chronic disease management, reducing hospital readmissions by 30% and improving patient adherence to treatment plans by 50% (Gajarawala & Pelkowski, 2021; Hamine et al., 2015). This accessibility ensures that patients receive timely interventions, which are crucial for managing chronic conditions.

Artificial Intelligence (AI) and Machine Learning (ML) have introduced predictive analytics into nursing practice, enhancing clinical decision-making. AI systems, like those implemented at Stanford Health Care, have improved triage accuracy by 30% and reduced hospital readmissions by 20% (Sendak et al., 2020). These technologies support nurses in identifying at-risk patients early and adjusting care plans proactively, thereby improving patient outcomes.

However, the adoption of HIT also presents challenges that need to be addressed to maximize its benefits. High implementation costs, which can range from \$15,000 to \$70,000 per bed for EHR systems, pose significant financial barriers (Adler-Milstein et al., 2013). Interoperability issues and data privacy concerns further complicate HIT integration. Only 46% of hospitals reported seamless information exchange capabilities in 2019, and over 599 healthcare data breaches in 2020 exposed more than 26 million records, highlighting the need for robust data security measures (Office for Civil Rights, 2021; Office of the National Coordinator for Health Information Technology, 2020).

HIT has substantially improved patient care quality, workflow efficiency, and access to healthcare, particularly through EHRs, telehealth, mHealth applications, and AI. Addressing financial, interoperability, and data security challenges is essential for fully realizing the potential of HIT in nursing practice.

5.3. Future Trends in HIT and Nursing

The future of Health Information Technology (HIT) in nursing practice is poised for significant advancements, driven by ongoing innovations and the increasing integration of digital tools in healthcare. One of the key trends is the expansion of Artificial Intelligence (AI) and Machine Learning (ML) applications. The global AI in healthcare market, valued at \$4.9 billion in 2020, is projected to reach \$45.2 billion by 2026, with a compound annual growth rate (CAGR) of 44.9% (MarketsandMarkets, 2020). This growth will enable more sophisticated predictive analytics, personalized treatment plans, and enhanced clinical decision support, further improving patient outcomes and operational efficiency.

Telehealth is expected to continue its rapid expansion, especially as healthcare providers recognize its benefits in increasing access to care and reducing costs. The telehealth market, which saw a 154% increase in use during the early months of the COVID-19 pandemic, is projected to maintain its momentum. By 2026, it is estimated that telehealth could account for up to 20% of all medical visits, significantly impacting nursing workflows and patient management strategies (Koonin et al., 2020). This expansion will likely include advancements in remote patient monitoring and virtual care platforms, allowing nurses to provide continuous care and support to patients in their homes.

Mobile health (mHealth) applications will also play a crucial role in the future of nursing practice. With over 325,000 mHealth apps available globally as of 2020, these tools will become increasingly integral to chronic disease management, patient education, and health monitoring (IQVIA Institute for Human Data Science, 2020). The use of mHealth apps is expected to enhance patient engagement and self-management, reducing hospital readmissions and improving overall health outcomes. For instance, diabetic patients using mHealth apps have shown a 1.5% reduction in HbA1c levels, indicating better glycemic control (University of Pittsburgh Medical Center, 2018).

Interoperability and data integration will be critical areas of focus to maximize the benefits of HIT. As of 2019, only 46% of hospitals reported seamless electronic information exchange capabilities with external providers (Office of the National Coordinator for Health Information Technology, 2020). Future advancements will likely address these interoperability challenges, ensuring that disparate HIT systems can communicate effectively, thereby enhancing care coordination and continuity.

Data security and privacy will remain paramount as HIT continues to evolve. With over 599 healthcare data breaches reported in 2020, exposing more than 26 million records, robust cybersecurity measures will be essential to protect patient information and maintain trust in digital health solutions (Office for Civil Rights, 2021). Innovations in blockchain technology and advanced encryption methods are expected to play a significant role in safeguarding health data.

The future of HIT in nursing practice will be characterized by advancements in AI, telehealth, mHealth applications, interoperability, and data security. These trends will enhance patient care, improve nursing workflows, and address the ongoing challenges in healthcare delivery.

5.4. Recommendations for Policy and Practice

To fully leverage the benefits of Health Information Technology (HIT) in nursing practice, several policy and practice recommendations are essential. First, increased funding and financial incentives for HIT adoption are critical. The high cost of implementing Electronic Health Records (EHRs), which can range from \$15,000 to \$70,000 per bed, remains a significant barrier for many healthcare facilities (Adler-Milstein et al., 2013). Federal and state governments should provide grants and subsidies to support the initial costs and ongoing maintenance of HIT systems, particularly for smaller hospitals and rural healthcare providers.

Interoperability must be prioritized to ensure seamless data exchange across different HIT systems. As of 2019, only 46% of hospitals reported the ability to share electronic health information with external providers effectively (Office of the National Coordinator for Health Information Technology, 2020). Policymakers should enforce standards and regulations that mandate interoperability and the use of universal data formats. This will facilitate better care coordination and continuity, ultimately improving patient outcomes.

Comprehensive training programs are essential to address the usability challenges of HIT systems. Approximately 54% of nurses reported inadequate training on HIT systems, which affects their efficiency and confidence (Black Book Market Research, 2018). Healthcare organizations should invest in continuous education and training programs that include hands-on practice with EHRs, telehealth platforms, and mobile health (mHealth) applications. These programs should also cover cybersecurity best practices to mitigate the risks of data breaches, which affected over 26 million records in 2020 (Office for Civil Rights, 2021).

Data security and privacy measures need to be strengthened to protect sensitive patient information. Robust encryption, secure login protocols, and regular security audits should be mandatory for all HIT systems. Policymakers should update and enforce regulations such as the Health Insurance Portability and Accountability Act (HIPAA) to

address the evolving threats in the digital health landscape (PWC, 2017). Additionally, healthcare organizations should develop and implement comprehensive data security policies that comply with these regulations.

Telehealth policies should be expanded to ensure broader access and reimbursement. The 154% increase in telehealth use during the COVID-19 pandemic demonstrated its critical role in healthcare delivery (Koonin et al., 2020). Insurance companies and government programs like Medicare and Medicaid should provide adequate reimbursement for telehealth services, including remote monitoring and virtual consultations. This will encourage more healthcare providers to adopt telehealth and ensure that patients, particularly those in rural and underserved areas, have access to continuous care.

Finally, the integration of Artificial Intelligence (AI) in clinical practice should be guided by ethical considerations and evidence-based standards. The global AI in healthcare market is projected to grow to \$45.2 billion by 2026, highlighting its potential impact (MarketsandMarkets, 2020). Policymakers and healthcare leaders should establish frameworks for the ethical use of AI, ensuring transparency, accountability, and fairness in AI-driven decision-making processes (Obermeyer et al., 2019).

Addressing the financial, interoperability, training, security, telehealth, and ethical challenges through targeted policies and practices will enhance the adoption and effectiveness of HIT in nursing practice, ultimately improving healthcare outcomes.

6. Conclusion

The integration of Health Information Technology (HIT) in nursing practice has brought about transformative changes in healthcare delivery. From enhancing patient safety and clinical decision-making to improving workflow efficiency and access to care, HIT has proven to be a pivotal element in modern healthcare systems. The adoption of Electronic Health Records (EHRs), telehealth, mobile health applications, and Artificial Intelligence (AI) has significantly contributed to better patient outcomes and more streamlined nursing processes.

However, the journey towards fully leveraging the potential of HIT is ongoing. Challenges such as high implementation costs, interoperability issues, data privacy concerns, and the need for comprehensive training remain. Addressing these barriers through targeted policies and continuous innovation will be crucial for the sustained success of HIT in nursing practice.

Looking ahead, the future of HIT holds exciting possibilities with advancements in AI, enhanced telehealth services, and improved data integration. These developments promise to further revolutionize nursing practice, enabling nurses to deliver more personalized, efficient, and effective care. By fostering a collaborative approach among healthcare providers, policymakers, and technology developers, the full potential of HIT can be realized, ultimately leading to a more resilient and responsive healthcare system.

In conclusion, the integration of HIT in nursing practice represents a significant leap forward in the quest for improved healthcare delivery. Continued investment, innovation, and collaboration will ensure that these technological advancements benefit both healthcare providers and patients, paving the way for a healthier future.

Compliance with ethical standards

Disclosure of conflict of interest

No conflict of interest to be disclosed.

References

- [1] Adler-Milstein, J. (2017). Moving Past the Hype: What Will It Take to Make Health Information Exchanges Work? Health Affairs Blog. Retrieved from https://www.healthaffairs.org
- [2] Adler-Milstein, J. (2019). The Impact of Health Information Exchange on Healthcare Quality and Cost: A Systematic Review. Health Affairs, 38(8), 1229-1235. doi:10.1377/hlthaff.2018.05429

- [3] Adler-Milstein, J., Holmgren, A. J., Kralovec, P., & Worzala, C. (2014). Health Information Exchange Progress and Challenges: The Experience of Six Beacon Communities. Journal of the American Medical Informatics Association, 21(5), 962-968. doi:10.1136/amiajnl-2013-002767
- [4] Adler-Milstein, J., Salzberg, C., Franz, C., Orav, E. J., & Bates, D. W. (2013). The Impact of Electronic Health Record Implementation on the Time Spent in Ambulatory Encounters. Journal of the American Medical Informatics Association, 20(e1), e147-e152. doi:10.1136/amiajnl-2013-001593
- [5] Aitken, M., Gauntlett, C., & Eckert, R. (2020). Digital health trends 2021: Innovation, evidence, regulation, and adoption. IQVIA Institute for Human Data Science. Retrieved from https://www.iqvia.com
- [6] American Association of Colleges of Nursing. (2018). AACN Position Statement on the Impact of Emerging Technology on Nursing Education. Retrieved from https://www.aacnnursing.org
- [7] American Association of Colleges of Nursing. (2020). Annual Survey of Baccalaureate and Graduate Nursing Programs. Retrieved from https://www.aacnnursing.org
- [8] American Association of Nurse Practitioners. (2021). Nurse Practitioner Role Grows to More Than 325,000. Retrieved from https://www.aanp.org
- [9] American Hospital Association. (2021). Fact Sheet: Telehealth. Retrieved from https://www.aha.org
- [10] American Nurses Association. (2019). Continuing Education: Keeping Up with the Pace of Health Care Change. Retrieved from https://www.nursingworld.org
- [11] American Nurses Association. (2020). The Nursing Informatics Workforce Survey. Retrieved from https://www.nursingworld.org
- [12] American Nurses Association. (2020). The Nursing Workforce. Retrieved from https://www.nursingworld.org
- [13] Anderson, M., & Perrin, A. (2017). Technology Use Among Seniors. Pew Research Center. Retrieved from https://www.pewresearch.org
- [14] Bates, D. W., Bhatia, R. S., Chatterjee, P., & Yeung, M. W. (2021). The Future of Health AI: Key Considerations for Realizing Its Potential. NPJ Digital Medicine, 4(1), 1-8. doi:10.1038/s41746-021-00469-1
- [15] Bates, D. W., Lee, J., Seger, D. L., Kuperman, G. J., & Ma'Luf, N. (2016). Ten Commandments for Effective Clinical Decision Support: Making the Practice of Evidence-Based Medicine a Reality. Journal of the American Medical Informatics Association, 10(6), 523-530. doi:10.1197/jamia.M1370
- [16] Bates, D. W., Saria, S., Ohno-Machado, L., Shah, A., & Escobar, G. (2014). Big Data in Health Care: Using Analytics to Identify and Manage High-Risk and High-Cost Patients. Health Affairs, 33(7), 1123-1131. doi:10.1377/hlthaff.2014.0041
- [17] Berner, E. S. (2009). Clinical Decision Support Systems: State of the Art. AHRQ Publication No. 09-0069-EF. Agency for Healthcare Research and Quality. Retrieved from https://digital.ahrq.gov
- [18] Black Book Market Research. (2018). EHR Market Report. Retrieved from https://www.blackbookmarketresearch.com
- [19] Black Book Market Research. (2018). mHealth App Market Report. Retrieved from https://www.blackbookmarketresearch.com
- [20] Black Book Market Research. (2019). Artificial Intelligence in Healthcare Market Report. Retrieved from https://www.blackbookmarketresearch.com
- [21] Blumenthal, D. (2010). Launching HITECH. New England Journal of Medicine, 362(5), 382-385. doi:10.1056/NEJMp0912825
- [22] Centers for Disease Control and Prevention (CDC). (2020). Trends in Use of Telehealth Among Health Centers: United States, 2019–2020. Retrieved from https://www.cdc.gov
- [23] Dixon, B. E., Zafar, A., & Overhage, J. M. (2018). A Framework for Evaluating the Costs, Effort, and Value of Nationwide Health Information Exchange. Journal of the American Medical Informatics Association, 25(7), 841-846. doi:10.1093/jamia/ocy032
- [24] Gajarawala, S. N., & Pelkowski, J. N. (2021). Telehealth Benefits and Barriers. Journal for Nurse Practitioners, 17(2), 218-221. doi:10.1016/j.nurpra.2020.09.013

- [25] Hamine, S., Gerth-Guyette, E., Faulx, D., Green, B. B., & Ginsburg, A. S. (2015). Impact of mHealth Chronic Disease Management on Treatment Adherence and Patient Outcomes: A Systematic Review. Journal of Medical Internet Research, 17(2), e52. doi:10.2196/jmir.3951
- [26] Hayden, J. K., Smiley, R. A., Alexander, M., Kardong-Edgren, S., & Jeffries, P. R. (2014). The NCSBN National Simulation Study: A Longitudinal, Randomized, Controlled Study Replacing Clinical Hours with Simulation in Prelicensure Nursing Education. Journal of Nursing Regulation, 5(2), S3-S40. doi:10.1016/S2155-8256(15)30062-4
- [27] Henry, J., Pylypchuk, Y., Searcy, T., & Patel, V. (2016). Adoption of Electronic Health Record Systems among U.S. Non-Federal Acute Care Hospitals: 2008-2015. ONC Data Brief, no. 35. Office of the National Coordinator for Health Information Technology: Washington DC.
- [28] Institute of Medicine. (2011). The Future of Nursing: Leading Change, Advancing Health. Washington, DC: The National Academies Press.
- [29] IQVIA Institute for Human Data Science. (2020). Digital Health Trends 2021: Innovation, Evidence, Regulation, and Adoption. Retrieved from https://www.iqvia.com
- [30] Koonin, L. M., Hoots, B., Tsang, C. A., Leroy, Z., Farris, K., Jolly, T., ... & Antall, P. (2020). Trends in the Use of Telehealth During the Emergence of the COVID-19 Pandemic — United States, January–March 2020. MMWR. Morbidity and Mortality Weekly Report, 69(43), 1595-1599. doi:10.15585/mmwr.mm6943a3
- [31] MarketsandMarkets. (2020). Artificial Intelligence in Healthcare Market by Offering, Technology, End-User, Application And Geography - Global Forecast to 2026. Retrieved from https://www.marketsandmarkets.com
- [32] Massachusetts General Hospital. (2016). Annual Report on EHR Implementation and Impact. Retrieved from https://www.massgeneral.org/annualreport
- [33] National Council of State Boards of Nursing. (2020). The Impact of Telehealth on Nursing Practice. Retrieved from https://www.ncsbn.org
- [34] National Council of State Boards of Nursing. (2020). Nurse Licensure Compact. Retrieved from https://www.ncsbn.org
- [35] Obermeyer, Z., Powers, B., Vogeli, C., & Mullainathan, S. (2019). Dissecting Racial Bias in an Algorithm Used to Manage the Health of Populations. Science, 366(6464), 447-453. doi:10.1126/science.aax2342
- [36] Office for Civil Rights. (2021). Breach Portal: Notice to the Secretary of HHS Breach of Unsecured Protected Health Information. U.S. Department of Health and Human Services. Retrieved from https://ocrportal.hhs.gov/ocr/breach/breach_report.jsf
- [37] Office of the National Coordinator for Health Information Technology. (2020). Adoption of Electronic Health Record Systems among U.S. Non-Federal Acute Care Hospitals: 2008-2019. ONC Data Brief, no. 51. Retrieved from https://www.healthit.gov
- [38] Office of the National Coordinator for Health Information Technology. (2020). Interoperability among U.S. Non-Federal Acute Care Hospitals. ONC Data Brief, no. 52. Retrieved from https://www.healthit.gov
- [39] Pew Research Center. (2019). Digital Divide Persists Even as Lower-Income Americans Make Gains in Tech Adoption. Retrieved from https://www.pewresearch.org
- [40] PWC. (2017). Health Information Security and Privacy: HIPAA Compliance. Retrieved from https://www.pwc.com/us/en/industries/health-services/healthcare-cybersecurity-risk-regula